# CCAccounting

**Poltys Inc.**
Unified Communications Solutions

## ▶ Overview

**CCAccounting** (Call Center Accounting) is an End User call management tool that provides:

- System and Extension reporting
- Call accounting
- Call budgeting
- Call logging

CCAccounting is based on Microsoft Silverlight Version 4, including plug-ins for all commercial Web browsers.

<u>Enterprise Edition Available</u>

## ▶ Key Features

- Web-based User Interface
- Reliable communication with PBX via Panasonic CSTA (TCP/IP or USB)
- Multi-language support with currency details for each country
- Detailed cost report for each department (group) or extension
- Comprehensive reporting regarding system activity
- Logging of entire phone system activity
- Scheduled reports sent by email
- Connect to up to 100 networked Panasonic IP-PBXs simultaneously
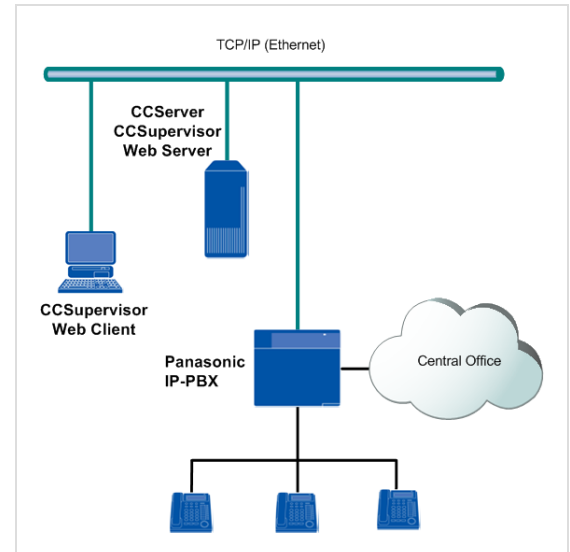


## Benefits

- Keep you in control of operational costs related to outbound call campaigns
- Prevent misuse or abuse thus increase productivity
- Allocate costs between departments
- Reduce the burden for Agent calls
- Improve budget planning

## System Requirements
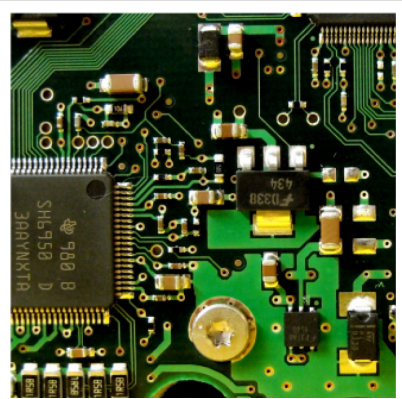
- KX-TDA 30/50/100/200/600, KX-TDE 100/200/600, KX-NCP 500/1000, KX-NS1000

- CCServer Web Host
  - Intel® Core™ i5-750 at 2.66 GHz or faster, 3 GB RAM, 100 GB free HDD space, 100BaseT NIC
  - Microsoft Windows Server 2008 R2 SP1 (UAC disabled), Microsoft Windows Server 2012 (UAC disabled), Microsoft Windows 7 Professional (UAC disabled), Microsoft Windows 8 (UAC disabled)

- CCSupervisor Web Client Host
  - Intel® Core™ i3-530 2.93 GHz or faster, 2 GB RAM, 100BaseT NIC
  - Microsoft Windows XP Professional SP3, Microsoft Windows Vista Business (UAC disabled), Microsoft Windows 7 Professional (UAC disabled), Microsoft Windows 8 (UAC disabled)